AVCLEARED CERTIFICATION

AVCleared Programming Professional: candidate handbook

Updated November 2026. The current version is always on the certificate's page.

1. About this certificate

The AVCleared Programming Professional is a Level 3 Professional certificate in control programming from AVCleared's personal certification program. It shows that the holder has the knowledge and judgment the exam outline describes, tested with scenario-based questions about real jobs.

AVCleared certificates are held by a person, not a company. Each one has a number and a public check page, so employers and clients can confirm it is current.

AVCleared certification is an independent program. It isn't affiliated with, endorsed by or equivalent to AVIXA, its CTS certifications or any manufacturer's certification.

2. Eligibility

You need a current AVCleared Programming Specialist and at least two years of hands-on work in this track. You confirm your experience when you apply; we may ask for a supervisor's reference.

- An AVCleared account in your legal name (it must match your photo ID for testing-center exams).
- Agreement to the exam rules and the candidate agreement in this handbook.

3. Applying and paying

Apply from the certificate page. The exam fee is $590, or $490 for Premium and Elite members. Payment emails you an eligibility code and the testing provider's booking link. Your code is good for 12 months.

Refunds: in full until you book a seat with the testing provider. After that, the provider's reschedule and cancellation rules apply.

4. The exam

120 questions in 3 hours, proctored at a testing center or online with a live proctor; scaled pass mark 70.

Questions are multiple choice with one best answer. Many describe a site condition, a drawing or a fault and ask what you would do. Answer choices are shuffled for each candidate, and every candidate gets a different set of questions drawn from a much larger bank, spread across the outline.

5. Exam content outline

The exam covers these topics, weighted as shown. The full outline is a separate download.

- System architecture and functional narratives: 15%
- Device control protocols and feedback: 20%
- Program structure, state and error handling: 20%
- User interface design and accessibility: 15%
- Testing, commissioning and failure recovery: 20%
- Documentation, source control and handover: 10%

6. Scheduling and exam day

Book a seat with Kryterion using your eligibility code: at a testing center, or online with a live remote proctor.

Bring a current government photo ID with a name that matches your account. Arrive (or log in) 30 minutes early. Online, you need a private room, a webcam and a clear desk; the proctor checks the room before you start.

7. Exam rules

The exam is closed book. You may not use notes, reference material, other people, phones, or AI tools, and you may not copy, record or share any exam question, in any form, before or after the exam.

- Breaking the rules ends the exam and can void your result, revoke certificates you already hold, and bar you from future exams.
- Sharing or selling exam content is a breach of the candidate agreement.

8. Accommodations

If you have a disability or condition that affects how you take exams, request an accommodation (extra time, breaks, a separate room, a reader, large print or your own assistive technology) before you start or book the exam. Requests are confidential and reviewed by staff, usually within five business days. You may be asked for documentation from a qualified professional.

9. Scoring and results

Scores are scaled; 70 passes. You see pass or fail at the end, and a breakdown by topic afterwards. The testing provider sends us your result, and a pass issues your certificate, usually within two business days.

10. Retesting

If you don't pass, you can apply to retest after 14 days. Each retest is a new application and fee.

11. Your certificate

Your Professional certificate stays valid as long as your Specialist certificate in the same track.

It has a number, a PDF, a badge and a public check page. You can order a printed copy or a replacement at any time.

12. Renewal

Renew your Specialist certificate in the same track, and your Professional certificate follows it.

13. Revocation and appeals

Certificates can be revoked for breaking the exam rules, sharing exam content, or false experience or renewal evidence. You can appeal any decision about your exam, accommodation or certificate within 30 days by emailing us with the reasons and any evidence. A different staff member reviews the appeal.

14. Privacy

We keep your exam records to run the program and check certificates. Your email is never shown publicly. The certification directory lists you only if you turn it on.

15. Contact

Certification questions: support@avcleared.com.